

Refund Policy:

Our Refund Policy below is also stated within each contract between SimpleWebs13 and it's Clients.

Refunds/Cancelation:

The contract may be canceled or delayed by the request of the CLIENT or SimpleWebs13. In the event of cancellation by the CLIENT, ownership of all copyrights and the original artwork shall be retained by SimpleWebs13 and SimpleWebs13 reserves the right to charge a minimum cancellation fee equal of 50% of the project total, based on work completed, total contract price and expenses already incurred. If canceled by SimpleWebs13, we agree to refund any payments you might have paid for work or services left incomplete, less monies for work already completed.

Updates:

Our Refund Policy may change from time to time and all updates will be posted on this page.

If you feel that we are not abiding by this refund policy, you should contact us immediately via telephone at (940) 337-2550 or via email at dgow@simplewebs13.com.